

Data Processing Addendum

Data processing addendum · template · last updated June 2026

This template Data Processing Addendum (the Addendum) is provided so your team can review Merlise data processing terms ahead of contracting. It is a starting template and should be reviewed by counsel before signature. Capitalised terms not defined here have the meaning given in the agreement between the parties.

1. Roles and scope

For Personal Data contained in documents the Customer submits, the Customer acts as Controller and Merlise acts as Processor, processing only on the Customer documented instructions. For account and website data, Merlise acts as Controller as described in its Privacy Policy.

2. Processing details

Subject matter: provision of claim level verification. Duration: the term of the agreement. Nature and purpose: extraction of claims, retrieval of evidence, and return of calibrated readings. Categories of data: as contained in submitted documents. Data subjects: as determined by the Customer.

3. Confidentiality and security

Merlise ensures personnel authorised to process Personal Data are bound by confidentiality and implements the technical and organisational measures described in its security documentation, including encryption in transit and at rest, access controls, and audit logging.

4. Subprocessors

The Customer authorises Merlise to engage subprocessors under written terms requiring equivalent protection. Merlise maintains a current list and gives notice of material changes so the Customer may object on reasonable data protection grounds.

5. Data subject requests and assistance

Taking account of the nature of processing, Merlise assists the Customer with appropriate measures to respond to data subject requests and to meet obligations relating to security, breach notification, and impact assessments.

6. International transfers

Where Personal Data is transferred outside the EEA or the United Kingdom, the parties rely on Standard Contractual Clauses or another lawful transfer mechanism, with supplementary measures where appropriate.

7. Deletion and return

On termination, Merlise deletes or returns Personal Data at the Customer choice, save to the extent retention is required by law.

8. Audits

Merlise makes available information necessary to demonstrate compliance and allows for audits, including through third party reports such as SOC 2, subject to reasonable confidentiality and scheduling.

Template only. Review with counsel before signature. Contact: security@merlise.co.